In order to install software on an SU-owned Windows computer in an IT computer lab or classroom space, or in some cases to run software already installed on a classroom or IT computer lab computer, you may be prompted for Admin credentials. In those cases, you may need to use Right-Click Elevation to run or install that software.

Software that requires an admin username or password usually has a Windows Security Shield next to it or on the icon, such as:

When you click on those programs, you will be prompted to type an administrator password.

When this appears, close the window and follow the instructions below.

**OPENING A PROGRAM USING RIGHT-CLICK ELEVATION**

If you are prompted to type an administrator password when trying to open a program, close the program follow the instructions below.

1. Close the application if it is already open.
2. Right click the application and Click ‘Run Elevated’.

**TO INSTALL A PROGRAM USING RIGHT-CLICK ELEVATION**
If you are prompted to type an administrator password when trying to install a program on an SU-owned Windows computer, close the prompt and follow the instructions below.

1. If installing an application, right-click and select ‘Install Elevated’

   ![Install Elevated](setup.png)

   - Install
   - Repair
   - Uninstall
   - Troubleshoot compatibility
   - Install Elevated

2. In the SU Safe Computing window, type the password you use to login to your machine.

   ![Authorize Application](authorize.png)

   Windows® installer
   Microsoft Corporation
   C:\WINDOWS\System32\msiexec.exe

   To continue, type your Windows password and click OK.

   User: Salisbury\youraccount
   Password:

   [OK] [Cancel]

This will load the application in an elevated state which will allow it to update or install.